

Agritourism Team Member

Job Description

We are searching for reliable, hard-working and energetic individuals to join our team. The ideal candidate has a positive attitude and enjoys working with people. The seasonal position plays a key role in opportunities on our farm including agriculture, food service, baking, barista, retail, education guides and agritainment. We are seeking enthusiasts who are driven to provide exceptional customer service through the activities and products offered at Rader Family Farms.

Primary Duties and Responsibilities:

- Greet and interact with customers to build a relationship through exceptional customer service and a consistent memorable experience
- Listen, understand, and be compassionate to a customer complaint or concern
- Understand Rader Family Farms vision, purpose and Standard Operating Procedures
- Assist guests by answering questions, providing information and assisting with special requests
- May include a working knowledge of operating a point-of-sale system (register), cash handling, stocking, inventory and light cleaning
- Food service and food handling team members may include taking orders, operating a point-of-sale system (register), cash handling, fulfilling orders, food preparation, general cleaning, stocking items and keeping inventory

Qualifications:

- Must be 16 years of age
- Able to effectively work independently or as part of a team
- Prolonged standing and or walking for 3 to 5 hours at a time
- Excellent customer service skills
- Ability to multi task and work in a fast paced environment
- Enthusiastic about interacting and helping guests
- Able to make independent decisions for our guests
- Self-directed (can complete tasks with minimal supervision)
- Willing to follow instructions & take direction
- Flexible/adaptable
- Supportive of other members working on your team
- Can complete repetitious tasks while maintaining quality
- Strong verbal communication skills
- Willing to work outdoors regardless of weather
- Must be flexible and able to work a variety of shifts
- Perform all job related functions in a cordial, friendly manner, committed to exceeding Guests' expectations